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CONFERENCE CALL PARTICIPANTS

Luis Miranda, Santander

Felipe Ucros, Scotiabank



PRESENTATION

Operator:

Good morning, everyone, and welcome to Grupo Herdez's Second Quarter 2019 Results Conference Call. Before we begin, I would like to remind you that this call is being recorded, and that information discussed today may include forward-looking statements regarding the Company's financial and operating performance. All projections are subject to risks and uncertainties and actual results may differ materially. Please refer to the detailed note in the Company's press release regarding forward-looking statements.

At this time, I would like to turn it over to Mr. Gerardo Canavati, CFO and CEO of the Frozen Division, and Ms. Andrea Amozurrutia, Deputy Director of Finance. Please go ahead.

Gerardo Canavati Miguel:

Good morning, everyone. Thank you, Diana. Thank you for joining us in today's call.

Even though the Mexican economy has experienced gradual deterioration since the beginning of the year, as projected in the consumer confidence, private investments, and government spending, our topline performance has remained solid. In fact, we increased our market share in key categories.

In terms of profitability, the most important impact was related to the sales mix in the preserved segment, but we knew this in advance. Now, I will turn the call over to Andrea to discuss the quality results. As usual, we will take your questions at the end. Andrea?

Andrea Amozurrutia Casillas:

Thank you, Gerardo. Greetings, everyone. Net sales increased 8.5% compared to the same period of last year to \$5.6 billion, driven by volume growth in the frozen segment and price increases implemented in the last 12 months for the Preserves. This segment registered sales for \$4.3 billion, 9.3% more than in the same quarter of last year. The categories that contributed most to these solid performers were jam, mayo, canned tuna, and vegetables.

In the particular case of canned tuna and vegetables, we have been pushing volumes to benefit our working capital metrics, as well as fixed cost absorption. As Gerardo mentioned, all these movements were planned in advance.

On the other hand, mayo continues to be one of the stars of our portfolio where sales growth was boosted by the continued launch of new flavors such as guacamole mayo. In frozen, our sales for the quarter grew at the double-digit rate, driven by outperformance of gross channels in the case of Helados Nestlé, as well as healthy traffic figures for Nutrisa.

In the export front, our quarterly net sales fell almost 7% in comparison to last year, due to a tough comparison base since in the second quarter of last year, we registered an extraordinary sale of fresh tuna. Consolidated EBIT decreased 5% compared to the same period of last year. The main reasons for this contraction is the change in sales mix triggered by the significant increases of canned tuna and vegetables volume.

On the positive side, frozen experienced an expansion of 1.2% in the EBIT margin for the quarter, explained by higher sales, lower promotional spending at Nutrisa, and a favorable sales mix for Helados Nestlé.

Equity investment in associative companies totaled \$205 million during the quarter, considerably lower than in 2018, and is explained mainly by higher avocado prices that impacted MegaMex's profitability. Consolidated net income for the quarter total \$575 million, almost 14% lower than in the same period of last year. Consolidated net margin was 10.1%, a contraction of 2.6 percentage points, affected mainly by changes.

Operator:

This is the conference center. Please stand by. We will resume the conference shortly. Thank you for your patience.

Andrea Amozurrutia Casillas:

Sorry for that. We got disconnected so we will try to catch up where we were.

Consolidated net income for the second quarter totaled \$575 million, a 13.7% decrease compared to the same period of last year. Consolidated net margin was 10.1%, a contraction of 2.6 percentage points,



affected mainly by changes in the sales mix and lower income from MegaMex. It is important to note that the adoption of IFRS-16 only had an impact in the quarter of \$3 million in net earnings.

As of June 30, consolidated cash totaled \$1.6 billion, \$412 million lower than at the end of the first quarter, mainly explained by share buybacks and working capital requirements. Our leverage ratios remain practically unchanged.

Having discussed the quarterly figures, I will now turn the call over to Gerardo.

Gerardo Canavati Miguel:

Thank you, Andrea. Regarding the frozen segment, in contrast to last year's performance, we capitalized better the seasonality. Specifically, for Helados Nestlé the sales volume grew tremendously in channels such as convenience stores, street vendors, and in supermarkets where we have increased our market share.

We continue to rollout our expansion in the DSD channel for the quarters to come. In the case of Nutrisa, traffic outperformed the specialized commerce industry. Traffic in a comp basis grew 4% in the quarter, and 1.9% for the first six months of the year. We launched new products, sticking to our constant innovation and improvement strategy. This quarter's sellout was 10% greater than the same period of last year. We are making the most out of Nutrisa's 40th anniversary via campaigns, which will reinforce the new image, digital initiatives while strengthening the brand rooting in Mexico.

Looking forward, we will continue to increase the value of our portfolio through the best innovation pipeline, expanded brand presence and operational efficiencies with the use of data, just to mention a few. Plus, SG&A on the Frozen segment will continue overstated due to growth initiatives until new freezers or stores reach mature levels.

Additionally, in order to smooth the ice cream seasonality, we are testing coffee shops. As you all are aware, we are the distributors of the Lavazza brand in food service and in retail. We have opened three stores under the Lavazza brand, which is the leading brand of espresso in Italy. Results so far are encouraging, and we will continue to increase the openings for the rest of the year.

As total group awareness and talking about our forecast, we foresee a challenging second half of the year, considering the current economic dynamics. Even though consumption should behave stable, we will not be able to recover the impact of the first half on sales and profits. Thus, we will not be able to meet our original guidance for the year. Topline will still grow at a high single digit rate, and EBIT margin will be in the range of 13.5%-14%. EBITDA, ex-IFRS, should be between 15.5% and 15% of sales, which is only 50 basis points lower than originally expected. At the bottom line, the consolidated mid-margin will be between 10.5% and 11% of sales.

Having said that, we now open the call to your questions. Please go ahead, Diana.



Operator:

Thank you. If you would like to ask a question, please signal by pressing star, one on your telephone keypad. If you are using a speakerphone, please make sure your mute function is turned off to allow your signal to reach our equipment. Again, press star, one to ask a question. We will pause for just a moment to allow everyone an opportunity to signal for questions.

We will take our first question. Please go ahead, your line is now open.

Luis Miranda:

Hello, can you hear me?

Gerardo Canavati Miguel:

Yes, Luis. Good morning.

Luis Miranda:

Yes. Hi, good morning, Gerardo, Andrea. Hi and good morning. Gerardo, just regarding the comments you made for the second half, and also trying to understand what's happening in Mexico given your food banks and the different channels that you manage, have you seen any material different performance within the traditional modern trade, convenience store format overall and within the regions? We have heard in other calls the performance between North, Central, and South, in some cases, has been much more differentiated and some other cases not. That's my first question.

The second is with regards to the price of avocado. Do you think that these price levels that we are seeing is more a seasonal effect or we are seeing structurally higher prices for the long term in avocado? Thank you.

Gerardo Canavati Miguel:

Okay, Luis. In terms of the channels, I think that what you're seeing is there's different dynamics across the consumption environment. I will start for self-service supermarkets where in our major categories, we sold, let's talk about the first six months. Our categories grew 1%, okay. Growing 1%, 0%, or -1% is the same thing, you're in a flat-ish environment. When you have in the country with 130 million people, growing at 1%, we are practically stalled in the consumption environment.

In all our competitive environment, including our distributors, our wholesalers, who are 1%, in our case, we doubled that. I think that we understand that is not encouraging to grow 2% in these categories in terms of volume. That's where you saw our increase in volume and our lower profitability, because we increased in categories where we don't have the same profitability across the portfolio. For example, we're talking about tuna where, obviously, we grew more than the category, we lowered prices, we gave some shares in order to sell our excess inventory, and that was coupled with lower fresh tuna exports. In the tuna business, as we mentioned in our first call, our first quarter we saw costs increase because we don't have the fuel subsidy anymore.



Second, in canned vegetables, we capitalized an opportunity in plus, so we grew double the whole category in that segment, gaining market share. In terms of —what's the other big one— marmalades, the category is flat. We increased 13% because we capitalized in an opportunity that a competitor exited the market and we gained 5 points in shares. Unfortunately, costs of strawberries have increased 18%, so that was what we saw in our first half. It was good in our topline, but unfortunate in our mid, but we decided to gain market share in order to increase our competitive advantage.

The other one is that in the quarter, our sales of tomato puree, which has a better profitability, were down because we increased prices in the first half. Our wholesalers built inventory in the first half. Overall, when we see our mix for the six months, the drain in profitability is less than in the quarter.

In terms of channels, sales with service, supermarkets, are overperforming wholesalers. As you mentioned, there are some parts of the country where wholesalers are doing good because as consumption is soft, people lower their ticket size and shop more in traditional. In some clients, we have seen growth in the high single or low double digits. As a whole, wholesalers are lower than self-service.

In our case, with our second-most important client in retail, we had a great performance because we capitalized on their promotional summer campaign. I would say that in our two most important clients, we are doing very good.

Turning to other channels, we have seen a different dynamic because in specialized retail, we have seen that the categories are ex-food are down, and only food where, obviously, we participate, is performing better than the whole sector. Where you compare clothes, where you compare electronics, all those categories are flat-ish and far down.

I don't know if that answers your complex question about how ...

Luis Miranda:

No, thank you, Gerardo. That was very, very helpful and very clear. Thanks.

Just with regards to the avocado.

Gerardo Canavati Miguel:

Turning to avocado. Avocado, we have a very confluence of things. First, you have all the threats of shutting the borders in the first quarter; that increased prices. Second, you have the fruit stays long in the trees, so we have a supply shock. Prices of avocados hit 140% in the last 12 months. Obviously, we are at the high seasonality where next month we are expecting prices to come down because of seasonality. We have a structural issue here where prices, even though they will come down, will be high. You know that since we bought this business, our volatility and our margin is very high, because of this variability in avocado price.

What are we doing in MegaMex in order to mitigate this effect? Two broad strategies. First, from the commercial point side, we are changing our packaging in order to modernize the brand. That will take place at the end of the year, so probably we will not see that in our financials until 2020. Second, we have an



initiative, but I really want to hold it off until we launch a new brand, so I would wait on that for our next call. We have some active things going on. In the supply chain, you know that we are very close to opening our facility in Colombia. Now, we are going to have our supplies from Mexico, Colombia, and Peru, and we are making some tests in order to increase our inventory in a controlled ambient so we can have more smoother supply chain in avocado. Those initiatives sound very good, but they will take place slowly. I think that still, third quarter, still this month, July, we will be pressed in our profitability in that business, but going into the third and fourth quarter, we will see some relief in terms of avocado prices.

Luis Miranda:

Yes. Thank you. That was very clear.

Gerardo Canavati Miguel:

Okay.

Operator:

Once again, if you would like to ask a question, please press star, one. We will take our next question from Mr. Felipe Ucros from Scotiabank. Please go ahead, your line is now open.

Felipe Ucros:

Yes, good morning, Gerardo, and thanks for taking my question.



Let me start with this one, and this is focusing on growth mostly. I feel our guidance for the year was somewhat cautious on Mexico in general when you started talking about 2019, but you have posted some incredible growth rates in the last two quarters. The first one you had easy comps, but on this one, I think you posted the highest growth of all the food and soft drink companies we follow in Mexico.

Two questions on this: are you more confident on this being a good year after the results you've posted? Obviously, you've changed your guidance on margins, but I'm focusing more on growth. Are you expecting a slowdown in the second half or has your mind changed a little on this being a good year?

Then the second question would be on results. You have had better growth than your peers, and I'm assuming a lot of this has to do with the micro rather than the macro, and things are going well at the innovation level; you're doing maybe stuff in merchandise retail coverage. I'm not sure exactly what the top factors were. It seems that it is mostly management driven because it's clearly going faster than the rest of your peers. Are you feeling confident that the micro can defy the macro? What I mean is, in a deceleration environment in Mexico, can you still grow and offset a weak macro environment?

Gerardo Canavati Miguel:

Okay. Hi, Felipe.

You're right. We were conservative on our guidelines. When we see our year to go compared to our initial guidance, in Preserves, we are right on target. It has been more about our sales mix and our commercial initiative. For example, you asked the question that if micro can defy macro. Absolutely, because when we defy that, we are stealing share. I think that we have all the team in place in order to do that. In some categories, we just don't want to steal share. We are more prudent. I'll give you one example. Sometimes in this country, when we have a very good fresh tomato season, our sales in tomato puree go down. Probably we lose shares because we have more than 65% of share in tomato puree; we have practically 74%. We don't go after those lost sales because it's a dynamic in the category. Depending on the category, we would decide if we could challenge the macro.

In terms of the other categories, I know our growth was really good, but you saw this in three major categories that were a hit in profitability. Mayo did well. Mayo did good, but we didn't increase our share. For the rest of the year, we are sticking to our topline growth in Preserves. What we will not be able to make at the margin because the margin that we lost in these three categories is already gone. We are shifting our mix for the year to go. We will sell less tuna, and by the way, there was no seasonality in the year to go. Our gross margin, we foresee an increase in our gross margin for the year to go versus the year to date, but we don't have any change in that.

In terms of Frozen, we do have a change. In terms of Frozen, we will be probably, 2% or 3% lower than our guide, but because the business is 15% of our sales, it will not impact the whole company. In terms of exports, we will be lower than our original guidance because last year after we made our guidance, we had a high export. We embarked more than expected and we will not make those sales. What I am talking about is that those three categories will not move the needle in terms of the whole company.

What was your second question, please?

Felipe Ucros:

Well, that was really my question about whether the micro could defy the macro because you're growing faster than your peers. That was really a question, I think you were very clear that you can. Then my second question and let me focus a little more on Nestlé here, you've been doing a lot in the categories, but you've done some around innovation and I think you also optimized the layout of the freezers. Clearly, the results are paying off because you have been showing very good growth there. I was wondering if you could talk a little bit more about what you're doing in Nestlé to drive such positive growth?

Gerardo Canavati Miguel:

Sure. Let me start on saying that the year to go on Nestlé and Frozen in terms of SG&A will be very tough because of all these investments that we're doing. Remember that our strategy in Frozen is to double the business in five years. How are we going to do that? Through first, we will increase our footprint to more freezers, so new distribution. Second, we are increasing the value of our portfolio within the freezer through innovation. Three, we are increasing other channels. In this case, we're talking about self-serve supermarkets. For Nutrisa, 2020, we will increase our footprint through franchises. Not this year. For Nutrisa, you will see, Nutrisa will get out of the stores. That said is that Nutrisa is going to other channels. We are talking about convenience and late in the year to self-service, to supermarkets. I say supermarkets because if I say retail, we can confuse it with our retail store.

That's the strategy, and how are we doing those? First, we are investing in what we call the visibility plan in Helados Nestlé, where we have invested in point of sale, in some point-of-sale material. That's where our SG&A is growing. Second, we have bought two trucks, so we are renovating all our fleet and that's where SG&A is growing. Obviously, these freezers mature in the next 12 months, so that is why our SG&A in all the divisions is overstated, the same as a Nutrisa store. If we open a store this year in a fashion mall that is 60%-70% occupied, we have (inaudible).

In terms of innovation, you know that we have access to an increasing number of Nestlé brands, and from today to February where our seasonality starts, we call it our marketing year in terms that selling ice cream would be best from February to July. We are preparing all our innovation with co-branding, second, with new products under new brands and new products under existing brands. We work on a full-year pipeline in order to bring innovation to the category. Sometimes, we give some premises to our clients in terms of (inaudible) initiative for certain clients for two or three months in order to capitalize with our most important clients. That's how we plan to (inaudible).

Felipe Ucros:

Okay, that's great. Very clear. Congrats on the results. Thank you.

Operator:

Once again, if you would like to ask a question, please press star, one. It appears there are no further questions at this time. I'd like to turn the conference back to your host for any additional or closing remarks.



Actually, I do see there is one question that just came up. We'll take our next question is from Mr. Luis Miranda. Go ahead.

Luis Miranda:

Gerardo, I don't know if you could elaborate a little bit about the coffee shops. I understand that this is just the starting; it's not going to make a difference, but I would like to understand just in terms of the evolution of the business as you see it as far as it will be on a test period maybe for a couple of years or is it something that you plan to accelerate growth more rapidly or if you have some specific objectives. Thank you.

Operator:

This is the conference center. Please stand by. We will resume the conference shortly. Thank you for your patience.

Andrea Amozurrutia Casillas:

Sorry for that, again.

Luis Miranda:

No problem.



Gerardo Canavati Miguel:

Okay, Luis. You know of the seasonality that we have in that business. For example, that a day like today, it's very difficult to sell some ice cream. What we decided to add instead of launching a coffee with a brand that doesn't make any sense, we did this test practically in Samara that is a shopping mall where we have a very big store in Nutrisa and we built this Lavazza in the same space. Obviously, this sounds very attractive because we increase our sales with our same footprint. That's how we are trying to make this test. I think that Lavazza is a very known brand in the foodservice sector in the restaurants. I think that we can position that brand in the high end of the market, and then we will still analyze something for the lower end of the market.

The category is extremely interesting, and it continues to grow. I think that it is not saturated. I know that it will not move the needle, but it will help to offset that seasonality, and coffee sales are higher than frozen yogurt sales. That will help for the mix.

In terms of margins, I think that they are slightly lower, I would say, at the box, not considering overhead. At the box, they would be a little bit lower, but it's a very good complement in terms of sales. You can go and try it by yourself.

Luis Miranda:

No, no, perfect. We will. Thank you. In terms of growth, really it's just going to be more on the test side and you will test some other points of sale.

Gerardo Canavati Miguel:

Probably, but what we did in our expansion plan in Nutrisa, we have opened about 20 stores this year. What we did is that we lowered our Nutrisa expansion in order to test this Lavazza. Hopefully, we will end the year with 10. We already have three, and we're working to do seven. We can probably do five because we want to have five before the year end where the seasonality for coffee is higher.

Luis Miranda:

Perfect. Okay, thank you very much, Gerardo. Gracias.

Operator:

We will take our next question from Mr. Felipe Ucros. Please go ahead, your line is now open.

Felipe Ucros:

Yes, Gerardo, I also had a follow up on the Lavazza plan. Are you having kind of a JV with Lavazza for this because you're obviously using their brand for advertising of the coffeeshops, or it's simply a Nutrisa focused thing and there's no sharing of revenue or anything?

Gerardo Canavati Miguel:

No, nothing. We are opening the Lavazzas with our own capital and we have a very good relationship with Lavazza from our distribution arm in coffee, but there is no JV, no nothing, just an agreement to open the stores.

Felipe Ucros:

Okay, perfect. Great.

Gerardo Canavati Miguel:

All right. Okay, then, if you don't have any further questions, thank you for your participation in the call today. Please do not hesitate to contact us in the interim. Thank you.

Operator:

Thank you for participating on today's conference call, and we look forward to speaking with you next quarter. Please do not hesitate to contact us if you have any questions in the interim.



ABOUT GRUPO HERDEZ

Grupo Herdez is the leading producer of shelf-stable foods and one of the main players in the ice cream category in Mexico, as well as one of the leaders in the Mexican food category in the United States. The Company participates in a wide range of categories including burritos, canned vegetables, frozen yogurt, guacamole, home-style salsas, honey, ice cream, ketchup, marmalade, mayonnaise, mole, mustard, organic foods, pasta, spices, tea, tomato purée, and tuna fish, among others. These products are sold through an exceptional portfolio of brands, which includes Aires de Campo, Barilla, Búfalo, Chi-Chi's, Del Fuerte, Don Miguel, Doña María, Embasa, Frank's, French's, Helados Nestlé, Herdez, La Victoria, McCormick, Nutrisa, Wholly Guacamole, and Yemina. Additionally, the Company has distribution agreements in Mexico for Kikkoman, Lavazza, Ocean Spray, and Reynolds. Grupo Herdez has 15 manufacturing facilities, 24 distribution centers, 7 tuna vessels, 483 Nutrisa stores and a workforce of more than 10 thousand employees. The Company was founded in 1914 and has been listed on the Mexican Stock Exchange since 1991. For more information, visit http://www.grupoherdez.com.mx

FORWARD-LOOKING STATEMENTS

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